

Technology Survey for Electronic Visit Verification (EVV)

To better plan for the implementation of EVV, iLIFE would like to get a feel for the communications methods that the people we serve have access to.

Please fill out the survey below and send it back to us, or scan the QR code to the right to fill it out online.



Instructions

In this packet you will find a quick, two-page survey on technology. While this survey is optional, your participation would be greatly appreciated. All we ask is for you to fill it out to the best of your ability and knowledge.

There are two different ways you can fill out this survey:

First Option

1. Fill out the attached paper survey
2. Return the survey to your local Participant Liaison office OR
3. Mail it back to iLIFE:
6100 N. Baker Rd, Glendale, WI 53209

Second Option

1. Open the QR reader/camera on your phone
2. Scan the QR code above
3. Take the survey completely online
4. You can also access the survey here: <https://www.buildarray.com/u/HGFb>

Thank you for taking time out of your day to help inform and educate iLIFE on your technology preferences and usage. If you have any questions, please feel free to contact iLIFE Customer Service.

For IRIS, call 888-800-5599

For Family Care, call 888-490-3966.

For more information on EVV at iLIFE, please visit www.iLIFEfms.com/EVV.htm

Basic Information

1. Please indicate the program and program role applicable to you.

Program

IRIS Family Care

Program Role

Employer/Guardian Employee Vendor

Methods You Use

2. Please indicate all communication methods that you have available to you currently.

Please check all that apply.

PLEASE NOTE: Workers will need their own unique email in order to submit time via EVV.

Email

Text Messaging

Telephone

Landline Basic Cell Phone (No Apps)

Smartphone (App Capable)

Postal Mail

Connectivity & Devices

3. What device(s) do you own/have access to that are able to connect to the Internet?

Please check all that apply.

Cell Phone

Desktop Computer

Laptop Computer

Tablet

None

4. Where do you have internet connectivity?

Please check all that apply.

Home wired or wireless internet

Cell phone data plan

Library or public place (indicate location below)

I don't have access to the Internet

I don't use the Internet

Thank you for your feedback!