






























# Participant-hired Worker Portal Help Guide

4. Click Add button to add more service lines if needed.

Date	Day	Start Time	Stop Time	Hours	Service Code	Rate Type	Add/Clear/Copy-Paste
8/1/2013	Thursday	8:00 AM	12:00 PM	4.00	S5130 Supportive Home Care	Hourly - \$10.00	  
8/1/2013	Thursday	1:00 PM	2:00 PM	1.00	T1019 Home Health Care - Personal Care Worker	Hourly - \$12.07	 

## 8. I got locked out. What do I do?

Call 1-888-800-5599. The Inbound Customer Resolution Specialist will verify your information and unlock your account.

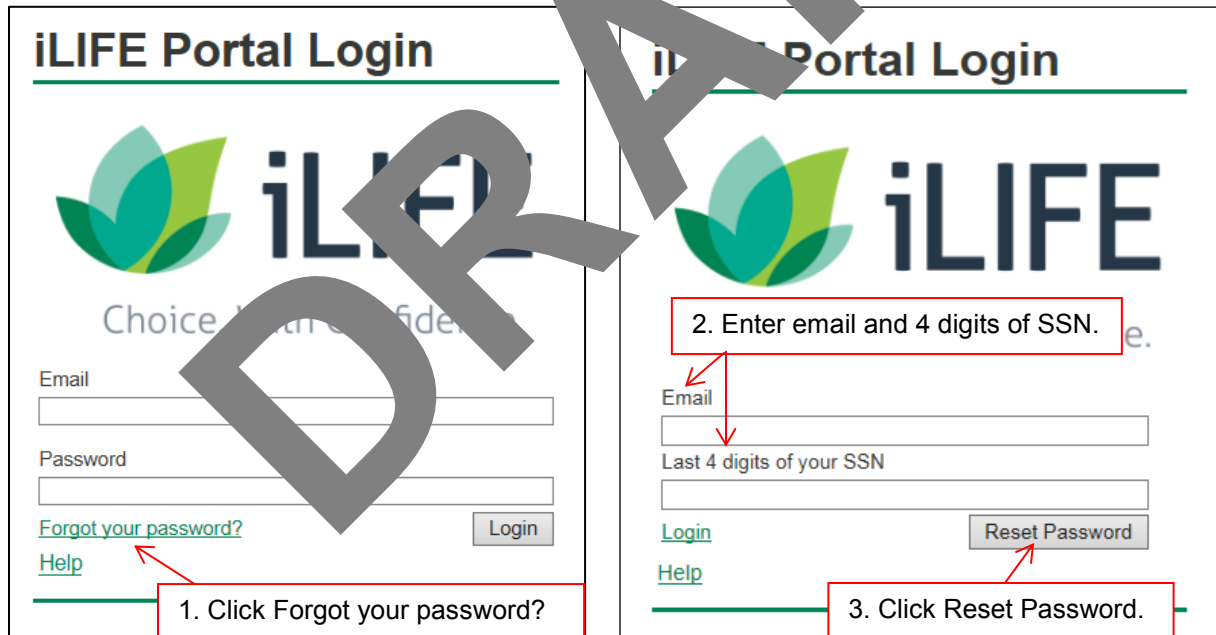
## 9. I forgot my email address to log in to the Portal. What do I do?

Call 1-888-800-5599. The Inbound Customer Resolution Specialist will verify your information and provide you with your email address.

## 10. I forgot my password. What do I do?

Follow these instructions:

1. On the login page, click Forgot your password.
2. Type your email and the last four digits of your Social Security number.
3. Click Reset Password.
4. iLIFE will email you a new password to log in.



**iLIFE Portal Login**

**iLIFE Portal Login**

Choice for Confidence

Email

Password

[Forgot your password?](#)

[Help](#)

1. Click Forgot your password?

2. Enter email and 4 digits of SSN.

Email

Last 4 digits of your SSN

[Help](#)

3. Click Reset Password.